

Integrated Care and Wellbeing Scrutiny Panel

10 January 2019

Commenced: 6.00pm

Terminated: 7.30pm

Present: Councillors Peet (Chair), T Smith (Deputy Chair) Billington, Bowden, Buglass, P Fitzpatrick, S Homer, Jackson, Mills, Welsh, Wild.

Apologies for absence: Councillors Affleck, Boyle, Cooper, Gosling, Taylor.

30. MINUTES

The minutes of the meeting of the Integrated Care and Wellbeing Scrutiny Panel held on 8 November 2018 were approved as a correct record.

31. TAMESIDE & GLOSSOP INTEGRATED CARE NHS FOUNDATION TRUST

The Panel welcomed Trish Cavanagh, Chief Operating Officer, Tameside & Glossop Integrated Care NHS Foundation Trust, to receive a progress and performance update.

During the past 12 months Tameside & Glossop Integrated Care NHS Foundation Trust has worked collaboratively with the Council and CCG to design and implement initiatives to extend urgent care provision. This work has contributed to managing demand across local health systems and the use of technology to predict demand and responsiveness of services.

The Panel heard that if performance against the 4 hour standard for Emergency Departments is taken as a proxy measure for how well a system is able to respond to emergency/urgent demand, then Tameside and Glossop has demonstrated stronger performance across the period April to December 2018.

The Emergency Department has completed a number of projects during the year, by increasing the space available to assist with the approach to minor presentations being streamlined. It is also envisaged that physical changes to the department will further assist in reducing ambulance handover times. Reference was made to a recent project undertaken with North West Ambulance Service in managing the needs of patients within the community.

Senior leaders from a range of services meet on a weekly basis to review the length of patient stay and to review wider system changes needed to support effective discharge processes. A performance measure looks at the number of bed days lost due to the delayed transfer of care (DLOC). Significant improvements have been made when comparing year-on-year data and this reduction has contributed to the hospital achieving a more sustainable bed occupancy rate.

It was reported that the winter months are historically the most challenging, both in terms of hospital attendance rates and the increased levels of acute need. Funding to support winter planning has been allocated to a number of schemes and the hospital plans to open an additional 12 beds if demand is to increase significantly over this period.

Ms Cavanagh advised members that workforce challenges remain both within the hospital and across the health sector nationally. Local priorities include the use of advanced nurse practitioners, the retention of nurses and recruitment of doctors in the Emergency Department.

The Panel asked if any specific challenges remain in the ability of the hospital to operation effectively within a more integrated model of care.

Ms Cavanagh advised that on occasion challenges are present due to the ability of systems to share patient information. This isn't yet fully integrated and can create difficulties if the hospital is unaware of a patient wishes for matters such as end of life care planning and the management of existing and long-term conditions.

Resolved: That Ms Cavanagh be thanked for attending the meeting.

32. RESPONSE TO CHILDREN'S SERVICES IMPROVEMENT

Members reviewed the Panel's formal response letter to Children's Services Improvement, which provides a summary of discussion points and concerns raised at the meeting of 8 November 2019. The Chair confirmed that the letter was sent to the Executive Member for Children and Families and the Director of Children's Services on 20 November 2018.

33. CHILDREN'S WORKING GROUP

The Deputy Chair updated members on agreed work priorities of the Children's Working Group. It was reported that the group will receive a presentation on reading attainment across Tameside schools at a meeting arranged for 16 January 2019, with future attention to be placed on pupil attendance.

Resolved: That activity of the Children's Working Group is routinely reported to the Scrutiny Panel.

34. CHAIR'S UPDATE

The Chair provided a verbal update on future priorities for the Panel. These include:

- Quality of Care Homes – to conclude the activity undertaken in the form of a short report with recommendations.
- Suicide Prevention review – the final report with completed Executive Response to be presented at the joint meeting of Executive Cabinet and Overview (Audit) Panel on 13 February 2019.
- Adult Safeguarding Annual Report – the report was circulated by email to all panel members for review on 10 December 2018. Feedback to be collated and shared with the service.
- Monthly update emails have proved useful in raising awareness to scrutiny related information and consultations and engagement exercises that have potential to impact on the borough and residents. Plans are in place for the update emails to continue.

35. DATE OF NEXT MEETING

To note that the next meeting of the Integrated Care and Wellbeing Scrutiny Panel will take place on 14 March 2019.

36. URGENT ITEMS

The Chair reported that there were no urgent items for consideration at this meeting.

CHAIR